

COVID-19

Information for Adult Social Care

This information should NOT be used as a substitute for local directives. All adult social care practitioners (regardless of setting) should contact their line manager for their organisations latest guidance.

Last Updated: 21.01.2021

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To make this resource more accessible we have divided it into sections as set out below. Use the linked headings to go straight to the information you are looking for:

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1. Policy

COVID-19: our action plan for adult social care	Policy Paper
Adult social care: our COVID-19 winter plan 2020 to 2021	Policy Paper

2. Coronavirus Act 2020 and Easements of the Care Act

Coronavirus Act 2020	Legislation
Care Act easements: guidance for local authorities	Government guidance
Care Act 2014 (COVID-19) tri.x resource	tri.x resource
tri.x Resource Coronavirus (COVID-19)	tri.x resource-implications for procedures
BASW Adult Social Work Group Position Statement	BASW position statement

tri.x customers

We have added a link to the top of your procedures to our new standalone website 'tri.x Resource Coronavirus (COVID-19)'. Here we have developed 2 resources for Adult Services; 'Implementation of Easements' and 'Maintaining the Care Act'. The resource that is applicable to you will depend on your local circumstances and any decisions made about implementing easements.

Not a tri.x customer?

Use the link below to find out more and see a video demonstration of our Procedures, Practice Guidance and Tools for Adult Social Care:

<https://www.proceduresonline.com/adultprocedures/demonstration/>

3. Data Protection and Information Sharing

Information Commissioners Office: Guidance for organisations working from home	ICO guidance
Health, social care organisations and Coronavirus: what you need to know	ICO guidance
Information Commissioner's Office: Data protection and coronavirus information hub	ICO online information hub



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[Coronavirus \(COVID-19\): notification to organisations to share information](#) Government guidance

4. Administrative Practices

[Good administrative practice during the response to Covid-19](#) LGO guidance

[Coronavirus \(COVID-19\): informing the DHSC of the death of a worker in social care](#) Government guidance

5. Ethical Frameworks

[Ethical Framework for Adult Social Care](#) Government guidance

[COVID 19: ethical guidance for social workers](#) BASW guidance

6. Mental Capacity and Deprivation of Liberty

[Coronavirus \(COVID-19\): looking after people who lack mental capacity](#) Government guidance

[Mental Capacity Act \(MCA\) and the COVID-19 crisis](#) SCIE resource

[Best Interests Decisions: A COVID-19 quick guide](#) Guidance from SCIE

[Working with the Mental Capacity Act during the coronavirus pandemic](#) CQC guidance for regulated providers

[Testing for COVID-19 and mental capacity](#) Guidance note 39 Essex Chambers

[Vaccination and mental capacity](#) Guidance note 30 Essex Chambers

Deputies and Power of Attorney

[NHS and social care staff: check if a COVID-19 patient has an attorney or deputy](#) Government guidance

[Being a deputy or attorney during the coronavirus outbreak](#) Government guidance

7. Testing, Social Distancing and Shielding

[Applying for a Coronavirus Test](#) Online application



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Guidance for taking swab samples	Government guidance
Guidance on shielding and protecting people who are clinically extremely vulnerable from COVID-19	Government guidance
Guidance for households with possible coronavirus infection	Government guidance
Guidance for contacts of people with possible or confirmed coronavirus (COVID-19) infection who do not live with the person	Government guidance
<i>Helping people shielding or self-isolating</i>	
Supporting people who are isolated or vulnerable during the COVID-19 crisis	Guidance and resources from SCIE
Arranging volunteer help for people shielding or self-isolating	Link to NHS volunteer responders website

8. Infection Control

COVID-19: cleaning in non-healthcare settings outside the home	Government guidance
COVID-19: infection prevention and control (IPC)	Government guidance
Infection control during COVID-19	Guidance from SCIE
COVID-19: management of staff and exposed patients and residents in health and social care settings	Government guidance
RIDDOR reporting of Covid-19	HSE guidance

9. Practitioner Mental Wellbeing

Developing emotional resilience and wellbeing: a practical guide for social workers	Guidance from Community Care Inform
Self-care for social workers during Covid-19	BASW Quick Guide
Supporting self: a tool with easy tips to remember in difficult situations	Skills for Care tool
Practical ideas to manage anxieties, worry and stress	Social Workers Union (SWU)

10. Virtual Assessments and Home Visits

Matching interventions with people tool	Tool from SCIE
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Professional practice guidance for home visits during COVID-19 pandemic	BASW guidance
Digital Capabilities for Social Workers: Ethical Considerations	BASW guidance
Guidance for virtual assessments	Guidance from TSF
Face to Face Visit Checklist During Covid-19	BASW checklist
Technology checklist for video calling an adult or carer	Guidance from SCIE
Building rapport and establishing meaningful relationships using technology in social work	Briefing from SCIE
Risk identification and virtual interventions for social workers	Quick guide from SCIE

11. Safeguarding

Safeguarding adults during the COVID-19 crisis	Guidance from SCIE
Guidance for Safeguarding Adults during Covid-19	BASW guidance
Safeguarding adults in placements	BASW addendum to 'Guidance for Safeguarding Adults during Covid-19'
Social Work in Multi-Disciplinary and Multi-Agency Contexts during Covid-19	BASW guidance
Safeguarding adults with dementia during the COVID-19 crisis	Guidance from SCIE
Domestic violence and abuse: Safeguarding during the COVID-19 crisis	Guidance from SCIE
Inappropriate use of sedative medicines to enforce social distancing guidelines	CQC guidance
Coronavirus (COVID-19): support for victims of modern slavery	Government guidance

12. Learning Disability and Autism

COVID-19 guide for social workers and occupational therapists supporting adults with learning disabilities or autistic adults	Guidance from SCIE
Social Work in Multi-Disciplinary and Multi-Agency Contexts during Covid-19	BASW guidance
Coronavirus (COVID-19): guidance for care staff supporting adults with learning disabilities and autistic adults	Government guidance



COVID-19 guide for care staff supporting adults with learning disabilities or autistic adults	Guidance from SCIE
COVID-19: providing unpaid care to adults with learning disabilities and autistic adults	Government guidance
COVID-19 guidance for carers and family supporting adults and children with learning disabilities or autistic adults and children	Guidance from SCIE
COVID-19 information and resources from The Challenging Behaviour Foundation	Resources for practitioners, providers and families

13. Dementia and Hearing Loss

COVID-19 and dementia	Guidance from the Alzheimer's Society
Information and support during coronavirus (COVID-19) outbreak-hearing loss	Resource from RNID

14. CQC Registered Provision

Skills for Care Support for Registered Managers	Link to Skills For Care dedicated support webpage
Coronavirus (COVID-19) pandemic: information for providers	CQC information and guidance
Providing care and support at home to people who have had COVID-19	Quick guide from SCIE
Supporting people outside of their home	Government guidance
<i>Mental capacity and deprivation of liberty</i>	
Working with the Mental Capacity Act during the coronavirus pandemic	CQC guidance
(Also see Mental Capacity and Deprivation of Liberty above)	
<i>Visiting</i>	
Visitors protocol	Briefing statement from the Care Providers Alliance (CPA)
Visiting care homes during coronavirus	Government guidance
<i>Medication</i>	
COVID-19 medicines information for adult social care providers	CQC guidance



Medicine support care plans-making adjustments during the coronavirus (COVID-19) pandemic	CQC guidance
Medicines disposal during the coronavirus (COVID-19) pandemic	CQC guidance
Inappropriate use of sedative medicines to enforce social distancing guidelines	CQC guidance
<i>Care homes and hospices</i>	
Care homes and COVID-19: advice and best practice	Resource from SCIE
Coronavirus: (COVID-19) admission and care of people in care homes	Government guidance
How to work safely in care homes	Government guidance
COVID-19: putting on and removing PPE-a guide for care homes	Government guidance video
Running a medicines re-use scheme in a care home or hospice setting	Government guidance
<i>Domiciliary care</i>	
Coronavirus (COVID-19): Provision of home care	Government guidance
COVID-19: how to work safely in domiciliary care (PPE resource)	Government guidance
<i>Supported living</i>	
COVID-19: guidance for supported living	Government guidance
<i>Transport</i>	
Coronavirus (COVID-19): safer transport guidance for operators	Government guidance

15. Informal Carers

Guidance for those who provide unpaid care to friends or family	Government guidance
COVID-19 help and advice for informal carers	Guidance from Carers UK
Young carers and young adult carers: providing care during coronavirus	Government guidance
Supporting people outside of their home	Government guidance
Caring for your dying relative at home with COVID-19	Guidance from the Chair of the MCA Forum
Coronavirus: dealing with bereavement and grief	Resources from CRUSE

16. Personal Assistants



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Information for local authorities, NHS and support organisations	Skills for Care guidance
Covid-19: Individual employer	Skills for Care guidance
Covid 19: personal assistants	Skills for Care guidance
Providing care and support at home to people who have had COVID-19	Quick guide from SCIE
Supporting people outside of their home	Government guidance
Personal Assistants Returning from Shielding	Factsheet from TLAP

17. Direct Payments

Coronavirus (COVID-19): guidance for people receiving direct payments	Government guidance
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18. Shared Lives

COVID-19 guidance for Shared Lives carers and schemes	Guidance from Shared Lives Plus
Supporting people outside of their home	Government guidance

19. Day Services

Delivering safe, face-to-face, adult day care	Resource from SCIE
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20. Occupational Therapy

Royal College of Occupational Therapy Coronavirus (COVID-19)	RCOT dedicated Coronavirus page
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21. Hospital Discharge Teams

Hospital Discharge Service Guidance	Government guidance
Professional practice guidance for hospital social work with adults during Covid-19	BASW guidance



Social Work in Multi-Disciplinary and Multi-Agency Contexts during Covid-19	BASW guidance
Visiting healthcare inpatient settings during the COVID-19 pandemic	NHS England guidance
Guidance for stepdown of infection control precautions and discharging COVID-19 patients to home settings (incl residential)	Government guidance

22. Mental Health Teams

Social Work in Multi-Disciplinary and Multi-Agency Contexts during Covid-19	BASW guidance
Information and support for Approved Mental Health Professionals, AMHP Leads and PSW's on the role of the AMHP during the Covid-19 Pandemic	BASW guidance
Supporting patients of all ages who are unwell with coronavirus (COVID-19) in mental health, learning disability, autism, dementia and specialist inpatient facilities	NHS England guidance
Managing acute disturbance in the context of COVID-19	Guidance from the NAPICU
Alcohol Change UK: Coronavirus information and advice hub	

23. Educational Settings

Education and childcare	All government guidance for teachers, school leaders, carers, parents and students
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24. End of Life

End of Life social work during Covid-19	BASW guidance
Coronavirus: dealing with bereavement and grief	Resources from CRUSE

25. NRPf

Supporting people with no recourse to public funds during the coronavirus (Covid-19) pandemic	Guidance from the NRPf Network
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26. Homelessness

[COVID-19: guidance for hostel services for people experiencing homelessness and rough sleeping](#)

Government guidance

27. Prisons

[Preventing and controlling outbreaks of COVID-19 in prisons and places of detention](#)

Government guidance

28. Court of Protection

[Telephone and video hearings during coronavirus outbreak](#) Government guidance

[Coronavirus \(COVID-19\): Office of Public Guardian response](#) Government guidance

29. Commissioning

[Social care provider resilience during Covid-19: guidance for commissioners](#)

ADASS/LGA and CPA shared guidance

[COVID-19: Information for council adult social care commissioners](#) LGA guidance

[Commissioning and COVID-19: advice for social care](#)

Resource from SCIE

[COVID-19: guidance for commissioners and providers of services for people who use drugs and alcohol](#)

Government guidance

[tri.x Procedures](#)

Our procedure customers can be reassured that at tri.x it is business as usual, with no impact expected on update schedules. Practitioners working from home or that do not have access to your organisations systems can still access the procedures, as long as they have internet access. Remember that the News Area can be a helpful way to share information and updates quickly with procedure users.

If you are not yet a procedures customer and would like to know more about working with tri.x you can find further information or watch a video demonstration [here](#).



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Antser Learning

Antser Learning (previously Reconstruct training) are able to provide all of their extensive training portfolio virtually and continue to welcome new enquiries.

Carter Brown Expert Witnesses

Given that the Courts and Local Authorities remain open, it is business as usual for Carter Brown. We are still accepting new referrals and exploring with customers the best way to undertake assessments, utilising communication tools such as Skype wherever possible.



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