

COVID-19

Information for Adult Social Care

This information should NOT be used as a substitute for local directives. All adult social care practitioners (regardless of setting) should contact their line manager for their organisations latest guidance.

Last Updated: 29.6.20

What is COVID-19?

COVID-19 is a new illness that can affect the lungs and airways. It is caused by a type of Coronavirus.

<https://www.nhs.uk/conditions/coronavirus-covid-19/>

This NHS guidance provides information about the virus affects people, how it is spread, how to avoid catching or spreading germs and what to do if you think you or somebody else is infected or at risk.

Sign Up for Government Alerts

Anyone can sign up to receive email alerts from the government about their response to COVID-19.

<https://www.gov.uk/email-signup?link=/government/topical-events/coronavirus-covid-19-uk-government-response>

Care Workforce COVID-19 app

The Department of Health and Social Care has launched a new dedicated app for the adult social care workforce in England to support staff during the pandemic.

<https://www.gov.uk/government/news/dedicated-app-for-social-care-workers-launched>

Applying for a Coronavirus Test (essential workers) (added 3.6.20)

<https://www.gov.uk/apply-coronavirus-test-essential-workers>

Care homes and COVID-19 - advice and best practice resources – SCIE

[Care homes and COVID-19 - advice and best practice resources – SCIE](#)

Guidance, resources and best practice advice for care homes and care staff during the coronavirus (COVID-19) pandemic.



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1. General Guidance (applicable to all)

Social Distancing and Shielding

Staying Alert and Safe (social distancing)

<https://www.gov.uk/government/publications/staying-alert-and-safe-social-distancing/staying-alert-and-safe-social-distancing>

Coronavirus (COVID-19): advice on accessing green spaces safely (new 1.6.20)

<https://www.gov.uk/guidance/coronavirus-covid-19-advice-on-accessing-green-spaces-safely>

Guidance on shielding and protecting people defined on medical grounds as extremely vulnerable from COVID-19

<https://www.gov.uk/government/publications/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19> (Updated 23.06.20)

Guidance for households with possible coronavirus infection

<https://www.gov.uk/government/publications/covid-19-stay-at-home-guidance>

Supporting people who are isolated or vulnerable during the COVID-19 crisis

<https://www.scie.org.uk/care-providers/coronavirus-covid-19/support-for-isolated>

Arranging volunteer help for people shielding or self-isolating

Social care staff in England can refer anyone who needs to self-isolate to NHS Volunteer Responders.

Volunteers can provide the following to individuals:

- Friendly 'check-in and chat' phone calls.
- Collection service for food, medication and essentials.
- Transport to medical appointments. Note: this is only available where the organisation hosting the appointment can provide PPE to the volunteer driver.

In addition, organisations can arrange for volunteers to deliver supplies between sites by car.



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You can make direct referrals through the [NHS Volunteer Responders referrers' portal](#) or by calling **0808 196 3382** between 8am and 8pm. Alternatively you can pass on the following **self-referral phone number** to people using your services: **0808 196 3646** between 8am and 8pm. More information is available at www.nhsvolunteerresponders.org.uk.

Staying Safe and well

Health and safety advice for social workers from the SWU (Social Workers Union)-endorsed by BASW

<https://www.basw.co.uk/system/files/resources/SWU%20%20with%20BASW%20Health%20and%20Safety%20statement%20Covid-19%20Position%20Statement%20FINAL.pdf>

Cleaning of non-healthcare settings

<https://www.gov.uk/government/publications/covid-19-decontamination-in-non-healthcare-settings/covid-19-decontamination-in-non-healthcare-settings>

COVID-19 personal protective equipment

<https://www.gov.uk/government/publications/wuhan-novel-coronavirus-infection-prevention-and-control/covid-19-personal-protective-equipment-ppe>

Recommended PPE for primary, outpatient, community and social care by setting, NHS and independent sector

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/878750/T2_poster_Recommended_PPE_for_primary_outpatient_community_and_social_care_by_setting.pdf

Considerations for acute personal protective equipment (PPE) shortages

<https://www.gov.uk/government/publications/wuhan-novel-coronavirus-infection-prevention-and-control/managing-shortages-in-personal-protective-equipment-ppe>

Additional considerations, in addition to standard infection prevention and control precautions

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/879111/T4_poster_Recommended_PPE_additional_considerations_of_COVID-19.pdf

COVID-19: advice for smokers and vapers (new 29.5.20)

<https://www.gov.uk/government/publications/covid-19-advice-for-smokers-and-vapers>



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Applying for a Coronavirus Test (essential workers)_(added 3.6.20)

<https://www.gov.uk/apply-coronavirus-test-essential-workers>

Guidance for contacts of people with possible or confirmed coronavirus (COVID-19) infection who do not live with the person (new 28.5.20)

<https://www.gov.uk/government/publications/guidance-for-contacts-of-people-with-possible-or-confirmed-coronavirus-covid-19-infection-who-do-not-live-with-the-person>

Emotional Wellbeing

Developing emotional resilience and wellbeing: a practical guide for social workers

<https://markallenassets.blob.core.windows.net/communitycare/2020/04/Community-Care-Info-emotional-resilience-guide.pdf>

Supporting self-a tool with easy tips to remember in difficult situations

<https://www.skillsforcare.org.uk/Documents/Recruitment-and-retention/PERSON-CARE.pdf>

Social Workers Union (SWU) practical ideas to manage anxieties, worry and stress

<https://www.basw.co.uk/media/news/2020/may/social-workers-union-swu-share-some-practicable-ideas-help-social-workers-manage>

BASW Quick guide: Self-care for Social Workers during Covid-19

<https://www.basw.co.uk/quick-guide-self-care-social-workers-during-covid-19>

Virtual Assessments and Home Visits

BASW Professional practice guidance for home visits during COVID-19 pandemic

<https://www.basw.co.uk/professional-practice-guidance-home-visits-during-covid-19-pandemic>

Helpful guidance on working virtually from TSF Consultants

<https://tsfconsultants.co.uk/guidance-for-virtual-assessments/>



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Capabilities for Social Workers: Ethical considerations

<https://www.basw.co.uk/digital-capabilities-ethical-considerations>

Face to face visit checklist during COVID-19

<https://www.basw.co.uk/resources/face-face-visit-checklist-during-covid-19>

Administrative Practices

LGO: Good Administrative Practice during the response to Covid-19

<https://www.lgo.org.uk/information-centre/reports/guidance-notes/principles-of-good-administrative-practice>

Coronavirus (COVID-19): informing the DHSC of the death of a worker in social care

<https://www.gov.uk/government/publications/coronavirus-covid-19-informing-dhsc-of-the-death-of-a-worker-in-social-care>

2. Policy, Legislation & Regulation

Policy

Covid-19: Our Action Plan for Adult Social Care

<https://www.gov.uk/government/publications/coronavirus-covid-19-adult-social-care-action-plan/covid-19-our-action-plan-for-adult-social-care>

Coronavirus Act 2020

<http://www.legislation.gov.uk/ukpga/2020/7/contents/enacted/data.htm>

This new Act allows easements to be made to key duties of the Care Act 2014, and parts of the Mental Health Act 1983 to alleviate the pressure on local authorities and ensure that support is directed towards those who need it most.

Note: Local authorities will still be expected to do as much as they can to comply with their powers to meet needs during this period and these amendments do not remove the duty of care they have towards an individual's risk of serious neglect or harm.

Care Act easements: guidance for local authorities

<https://www.gov.uk/government/publications/coronavirus-covid-19-changes-to-the-care-act-2014/care-act-easements-guidance-for-local-authorities>



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BASW Adult Social Work Group position statement

<https://www.basw.co.uk/system/files/resources/BASW%20England%20Adults%20social%20work%20group%20COVID-19%20draft%20position%20statement%20-%20April%202020%20final.pdf>

39 Essex Chambers: Social Care and SEND guidance note for England

<https://www.39essex.com/wp-content/uploads/2020/04/Guidance-Note-Coronavirus-Act-SEND-and-Care-Act-1.pdf>

Local Government and Social Care Ombudsman resumes taking new complaints online

The Ombudsman is anticipating that it will receive complaints about events which have happened during the crisis over the coming weeks. The law still requires people to have complained to their local council or care provider before they bring their complaint to the Ombudsman. **NEW 29.06.20**

tri.x customers

We have added a link to the top of your procedures to our new standalone website 'tri.x Resource Coronavirus (COVID-19)'. Here we have developed 2 resources for Adult Services; 'Implementation of Easements' and 'Maintaining the Care Act'. The resource that is applicable to you will depend on your local circumstances and any decisions made about implementing easements. We have also created a COVID-19 version of our Care Act resource that reflects all of the temporary changes. This has replaced the previous version in your procedures.

Not a tri.x customer?

We have developed a free online resource for local authority adult services to use for the duration of the emergency. This contains a host of COVID-ready core template procedures and bespoke practice guidance, as well as a COVID-19 version of the Care Act 2014 and a link to our recommended Mental Capacity Act 2005 Resource and Practice Toolkit.

<https://www.proceduresonline.com/resources/adultscovid19/index.html>

Interested in our procedures?

Use the link below to find out more and see a video demonstration of our Procedures, Practice Guidance and Tools for Adult Social Care:

<https://www.proceduresonline.com/adultprocedures/demonstration/>



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Data Protection and Information Sharing

Information Commissioners Office: Guidance for organisations working from home

<https://ico.org.uk/for-organisations/working-from-home/>

Health, social care organisations and coronavirus: what you need to know

<https://ico.org.uk/global/data-protection-and-coronavirus-information-hub/data-protection-and-coronavirus/health-social-care-organisations-and-coronavirus-what-you-need-to-know/>

Information Commissioner's Office: Data protection and coronavirus information hub

<https://ico.org.uk/global/data-protection-and-coronavirus-information-hub/>

Coronavirus (COVID-19): notifications to organisations to share information

<https://www.gov.uk/government/publications/coronavirus-covid-19-notification-of-data-controllers-to-share-information>

3. Ethical Frameworks

Ethical Frameworks

Ethical Framework for Adult Social Care

<https://www.gov.uk/government/publications/covid-19-ethical-framework-for-adult-social-care>

BASW COVID-19: ethical guidance for social workers

<https://www.basw.co.uk/covid-19-pandemic-%E2%80%93-ethical-guidance-social-workers>

4. Mental Capacity and Deprivation of Liberty

In regards to mental capacity, there are no amendments to The Mental Capacity Act 2005. However, guidance is emerging to support working with the new challenges posed by social distancing measures.



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The Mental Capacity Act (2005) (MCA) and Deprivation of Liberty Safeguards (DoLS) During the Coronavirus (COVID-19) Pandemic

<https://www.gov.uk/government/publications/coronavirus-covid-19-looking-after-people-who-lack-mental-capacity>

Mental Capacity Act (MCA) and the COVID-19 crisis

<https://www.scie.org.uk/care-providers/coronavirus-covid-19/mca>

Guidance note from 39 Essex Chambers: COVID-19 capacity and social distancing

<https://www.39essex.com/wp-content/uploads/2020/03/Mental-Capacity-Guidance-Note-COVID-19-capacity-and-social-distancing-31-March-2020.pdf>

Councils told not to prioritise preparations for Liberty Protection Safeguards

The Government has told local authorities and other agencies not to give priority to the introduction of the Liberty Protection Safeguards (LPS) due to pressures from dealing with the consequences of the COVID-19 pandemic. The LPS were due to take effect on 1 October and while the Department of Health and Social Care (DHSC) has not said preparations must be stopped it has indicated their introduction would be delayed. **NEW 24.06.20**

Regulated Providers

Working with the Mental Capacity Act during the coronavirus pandemic **(new 21st May)**

<https://www.cqc.org.uk/guidance-providers/all-services/working-within-mental-capacity-act-during-coronavirus-pandemic>

Attorneys and Deputies

NHS and social care staff: check if a COVID-19 patient has an attorney or deputy

<https://www.gov.uk/guidance/nhs-staff-searching-our-registers-of-attorneys-and-deputies>

Being a deputy or attorney during the coronavirus outbreak

<https://www.gov.uk/guidance/being-a-deputy-or-attorney-during-the-coronavirus-outbreak>



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5. Safeguarding

Safeguarding adults during the COVID-19 crisis

<https://www.scie.org.uk/care-providers/coronavirus-covid-19/safeguarding-adults>

Guidance for Safeguarding Adults during Covid-19

<https://www.basw.co.uk/guidance-safeguarding-adults-during-covid-19>

Safeguarding adults in placements (addendum to above BASW guidance)

<https://www.basw.co.uk/guidance-safeguarding-adults-during-covid-19-pandemic>

Social Work in Multi-Disciplinary and Multi-Agency Contexts during Covid-19

<https://www.basw.co.uk/social-work-multi-disciplinary-and-multi-agency-contexts-during-covid-19>

Safeguarding adults with dementia during the COVID-19 crisis (new 28.5.20)

<https://www.scie.org.uk/care-providers/coronavirus-covid-19/dementia/safeguarding>

Domestic violence and abuse: Safeguarding during the COVID-19 crisis

<https://www.scie.org.uk/care-providers/coronavirus-covid-19/safeguarding/domestic-violence-abuse>

CQC: Inappropriate use of sedative medicines to enforce social distancing guidelines

<https://www.cqc.org.uk/guidance-providers/adult-social-care/inappropriate-use-sedative-medicines-enforce-social-distancing>

Coronavirus (COVID-19): support for victims of modern slavery

<https://www.gov.uk/government/publications/coronavirus-covid-19-support-for-victims-of-modern-slavery>

6. Provider Services

Skills for Care Support for Registered Managers

Advice line: 0113 241 1260

Email: RMAAdvice@skillsforcare.org.uk

Webpage: <https://www.skillsforcare.org.uk/Leadership-management/support-for-registered-managers/support-for-registered-managers.aspx>



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CQC: Coronavirus (COVID-19) information for providers

<https://www.cqc.org.uk/guidance-providers/all-services/coronavirus-covid-19-pandemic-information-providers>

Coronavirus (COVID-19): reducing risk in adult social care - DHSC

<https://www.gov.uk/government/publications/coronavirus-covid-19-reducing-risk-in-adult-social-care> A framework for how adult social care employers should assess and reduce risk to their workforce during the coronavirus pandemic. **NEW 19.06.20**

Coronavirus (COVID-19) infection control for care providers

<https://www.scie.org.uk/care-providers/coronavirus-covid-19/infection-control>

Guidance for stepdown of infection control precautions and discharging COVID-19 patients from hospital to home settings (incl residential)

<https://www.gov.uk/government/publications/covid-19-guidance-for-stepdown-of-infection-control-precautions-within-hospitals-and-discharging-covid-19-patients-from-hospital-to-home-settings>

PPE portal: how to order emergency personal protective equipment – DHSC

<https://www.gov.uk/guidance/ppe-portal-how-to-order-emergency-personal-protective-equipment> **Updated 22.06.20** GPs and small social care providers can now place orders multiple times per week within the limits set out in the guidance, instead of a singular order.

RIDDOR reporting of COVID-19

<https://www.hse.gov.uk/news/riddor-reporting-coronavirus.htm>

Steps to take following the death of a person who worked in adult social care in England

<https://www.gov.uk/government/publications/steps-to-take-following-the-death-of-a-person-who-worked-in-adult-social-care-in-england> Actions for local authorities and social care providers following a coronavirus (COVID-19) related death of an employee or volunteer in adult social care. **NEW 19.06.20**

COVID-19 & RIDDOR for care providers

<https://www.localgovernmentlawyer.co.uk/adult-social-care/307-adult-care-features/44141-covid-19-riddor-for-care-providers> Local Government Lawyer Article considering when and when not to report in relation to COVID-19 and RIDDOR **NEW 26.06.20**



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Working with the Mental Capacity Act during the coronavirus pandemic

<https://www.cqc.org.uk/guidance-providers/all-services/working-within-mental-capacity-act-during-coronavirus-pandemic>

CQC: COVID-19 medicines information for adult social care providers

<https://www.cqc.org.uk/guidance-providers/adult-social-care/covid-19-medicines-information-adult-social-care-providers>

CQC: Medicine support care plans-making adjustments during the coronavirus (COVID-19) pandemic

<https://www.cqc.org.uk/guidance-providers/adult-social-care/medicine-support-care-plans-adjustments-coronavirus>

CQC: Medicines disposal during the coronavirus (COVID-19) pandemic

<https://www.cqc.org.uk/guidance-providers/adult-social-care/medicines-disposal-during-coronavirus-covid-19-pandemic>

CQC: Inappropriate use of sedative medicines to enforce social distancing guidelines

<https://www.cqc.org.uk/guidance-providers/adult-social-care/inappropriate-use-sedative-medicines-enforce-social-distancing>

Cruse Bereavement Care: Coronavirus: dealing with bereavement and grief

<https://www.cruse.org.uk/get-help/coronavirus-dealing-bereavement-and-grief>

Visitors' protocol - CPA briefing for care providers

<https://careprovideralliance.org.uk/coronavirus-visitors-protocol>

Learning Disability

Coronavirus (COVID-19): guidance for care staff supporting adults with learning disabilities and autistic adults

<https://www.gov.uk/government/publications/covid-19-supporting-adults-with-learning-disabilities-and-autistic-adults>



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Online Covid-19 support for people with learning disabilities – Ann Craft Trust

<https://www.anncrafttrust.org/free-accessible-resources-about-coronavirus/>

Free Accessible Resources About Coronavirus – **updated 16.06.20**

COVID-19 guide for care staff supporting adults with learning disabilities or autistic adults (SCIE guidance)

<https://www.scie.org.uk/care-providers/coronavirus-covid-19/learning-disabilities-autism/care-staff>

COVID-19 information and resources from The Challenging Behaviour Foundation

<https://www.challengingbehaviour.org.uk/information/covid19information.html>

Provision specific

Coronavirus (COVID-19): admission and care of people in care homes

<https://www.gov.uk/government/publications/coronavirus-covid-19-admission-and-care-of-people-in-care-homes> (Updated 19.06.20 This document has been updated throughout in line with the care homes support package announced on 15 May and the latest advice on testing, and infection prevention and control. The changes are set out in full in the document)

How to work safely in care homes

<https://www.gov.uk/government/publications/covid-19-how-to-work-safely-in-care-homes> (Updated 15.06.20 'How to work safely in care homes' document to provide important updates as set out on page 2)

COVID-19: putting on a removing PPE-a guide for care homes

<https://www.gov.uk/government/publications/covid-19-how-to-work-safely-in-care-homes/covid-19-putting-on-and-removing-ppe-a-guide-for-care-homes-video>

Running a medicines re-use scheme in a care home or hospice setting

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/881838/medicines-reuse-in-care-homes.pdf

Coronavirus (COVID-19): Provision of home care

<https://www.gov.uk/government/publications/coronavirus-covid-19-providing-home-care/coronavirus-covid-19-provision-of-home-care>



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COVID-19: how to work safely in domiciliary care (PPE resource)

<https://www.gov.uk/government/publications/covid-19-how-to-work-safely-in-domiciliary-care> (Updated 15.06.20 'Personal protective equipment (PPE): a resource for care workers delivering homecare (domiciliary care) in England' document to provide important updates as set out on page 2.)

Coronavirus (COVID-19): safer transport guidance for operators

<https://www.gov.uk/government/publications/coronavirus-covid-19-safer-transport-guidance-for-operators>

7. Informal Carers

Coronavirus: How to help safely

<https://www.gov.uk/government/publications/coronavirus-how-to-help-safely--2/coronavirus-how-to-help-safely>

Guidance for those who provide unpaid care to friends or family

<https://www.gov.uk/government/publications/coronavirus-covid-19-providing-unpaid-care/guidance-for-those-who-provide-unpaid-care-to-friends-or-family>

COVID-19 help and advice for informal carers

<https://www.carersuk.org/help-and-advice/coronavirus-covid-19/coronavirus-covid-19>

COVID-19 and dementia

The Alzheimer's Society has prepared a range of guidance for anyone supporting a person with Dementia during the Coronavirus outbreak. This includes advice about keeping safe and protected, but also activity ideas and useful tips.

<https://www.alzheimers.org.uk/get-support/coronavirus-covid-19>

COVID-19 guide for carers and family supporting adults and children with learning disabilities or autistic adults or children

<https://www.scie.org.uk/care-providers/coronavirus-covid-19/learning-disabilities-autism/carers-family>

COVID-19 information and resources from The Challenging Behaviour Foundation

<https://www.challengingbehaviour.org.uk/information/covid19information.html>



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Virtual cuppas

Mobilise are running 'virtual cuppas' for carers. It's free and a great way for carers to talk with other carers about how they are adapting to the current situation, their challenges and how best to support one another.

<https://www.mobiliseonline.co.uk/cuppa>

Caring for you dying relative at home with COVID-19

<https://www.mentalcapacitylawandpolicy.org.uk/wp-content/uploads/2020/04/Caring-for-your-dying-relative-at-home-with-COVID.pdf>

8. Personal Assistants

Information for local authorities, NHS and support organisations

For people who work in organisations that support individual employers or personal assistants.

<https://www.skillsforcare.org.uk/Employing-your-own-care-and-support/Information-for-local-authorities-NHS-and-support-organisations/Information-for-local-authorities-NHS-and-support-organisations.aspx>

Covid-19: Individual employer

Information and guidance for people and families employing personal assistants

<https://www.skillsforcare.org.uk/Employing-your-own-care-and-support/Information-for-individual-employers/COVID-19-Individual-employers.aspx>

COVID-19: personal assistants

Information and guidance for people working as personal assistants.

<https://www.skillsforcare.org.uk/Employing-your-own-care-and-support/Working-as-a-personal-assistant/COVID-19-personal-assistants.aspx>

Coronavirus (COVID-19): guidance for care staff supporting adults with learning disabilities and autistic adults

<https://www.gov.uk/government/publications/covid-19-supporting-adults-with-learning-disabilities-and-autistic-adults>

COVID-19 guide for care staff supporting adults with learning disabilities or autistic adults (SCIE guidance)

<https://www.scie.org.uk/care-providers/coronavirus-covid-19/learning-disabilities-autism/care-staff>



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9. Direct Payments

Coronavirus (COVID-19): guidance for people receiving direct payments

<https://www.gov.uk/government/publications/coronavirus-covid-19-guidance-for-people-receiving-direct-payments>

10. Shared Lives

COVID 19 guidance for Shared Lives carers and schemes

<http://sharedlivesplus.org.uk/wp-content/uploads/2020/03/Shared-Lives-Plus-Coronavirus-COVID-19-guidance-17-March-2020.pdf>

Coronavirus (COVID-19): guidance for care staff supporting adults with learning disabilities and autistic adults

<https://www.gov.uk/government/publications/covid-19-supporting-adults-with-learning-disabilities-and-autistic-adults>

COVID-19 guide for care staff supporting adults with learning disabilities or autistic adults (SCIE guidance)

<https://www.scie.org.uk/care-providers/coronavirus-covid-19/learning-disabilities-autism/care-staff>

11. Hospital Discharge Teams

BASW: Professional practice guidance for hospital social work with adults during Covid-19

<https://www.basw.co.uk/professional-practice-guidance-hospital-social-work-adults-during-covid-19>

Social Work in Multi-Disciplinary and Multi-Agency Contexts during Covid-19

<https://www.basw.co.uk/social-work-multi-disciplinary-and-multi-agency-contexts-during-covid-19>

Visiting healthcare inpatient settings during the COVID-19 pandemic

<https://www.england.nhs.uk/coronavirus/publication/visitor-guidance/> last updated 05.06.20



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Reducing the risk of transmission of COVID-19 in the hospital setting

<https://www.gov.uk/government/publications/wuhan-novel-coronavirus-infection-prevention-and-control/reducing-the-risk-of-transmission-of-covid-19-in-the-hospital-setting>

Hospital Discharge Service Requirements

<https://www.gov.uk/government/publications/coronavirus-covid-19-hospital-discharge-service-requirements>

Guidance for stepdown of infection control precautions and discharging COVID-19 patients from hospital to home settings (incl residential)

<https://www.gov.uk/government/publications/covid-19-guidance-for-stepdown-of-infection-control-precautions-within-hospitals-and-discharging-covid-19-patients-from-hospital-to-home-settings>

Coronavirus (COVID-19): admission and care of people in care homes

<https://www.gov.uk/government/publications/coronavirus-covid-19-admission-and-care-of-people-in-care-homes>

Guide to palliative care and Coronavirus

<https://www.england.nhs.uk/coronavirus/wp-content/uploads/sites/52/2020/04/C0081-AMENDED-Speciality-guide-Palliative-care-and-coronavirus-v2-2020-04-22.pdf>

12. Educational Settings

General Guidance

COVID-19: guidance for education settings

<https://www.gov.uk/government/publications/guidance-to-educational-settings-about-covid-19/guidance-to-educational-settings-about-covid-19>

Critical workers who can access schools or educational settings

<https://www.gov.uk/government/publications/coronavirus-covid-19-maintaining-educational-provision/guidance-for-schools-colleges-and-local-authorities-on-maintaining-educational-provision>

Action for schools during the coronavirus outbreak

<https://www.gov.uk/government/publications/covid-19-school-closures/guidance-for-schools-about-temporarily-closing>



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Supporting children and young people with SEND as schools and colleges prepare for wider opening (updated 26th May)

<https://www.gov.uk/government/publications/coronavirus-covid-19-send-risk-assessment-guidance>

Social Distancing and Isolation

Coronavirus (COVID-19): guidance on isolation for residential educational settings

<https://www.gov.uk/government/publications/coronavirus-covid-19-guidance-on-isolation-for-residential-educational-settings/coronavirus-covid-19-guidance-on-isolation-for-residential-educational-settings>

Coronavirus (COVID-19): implementing protective measures in education and childcare settings

<https://www.gov.uk/government/publications/coronavirus-covid-19-implementing-social-distancing-in-education-and-childcare-settings/coronavirus-covid-19-implementing-social-distancing-in-education-and-childcare-settings>

Stay alert and safe: social distancing guidance for young people (new 24th May)

<https://www.gov.uk/government/publications/stay-alert-and-safe-social-distancing-guidance-for-young-people>

Risk assessment

Coronavirus (COVID-19): SEND risk assessment guidance

<https://www.gov.uk/government/publications/coronavirus-covid-19-send-risk-assessment-guidance/coronavirus-covid-19-send-risk-assessment-guidance>

DfE Coronavirus Helpline

The Department for Education coronavirus helpline is available to answer questions about COVID-19 relating to education and children's social care. Staff, parents and young people can contact this helpline as follows:

Phone: 0800 046 8687

Opening hours: 8am to 6pm Monday to Friday and 10am to 4pm Saturday and Sunday



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13. Specialist Practice Areas

Learning Disabilities

COVID-19 guide for social workers and occupational therapists supporting adults with learning disabilities or autistic adults

<https://www.scie.org.uk/care-providers/coronavirus-covid-19/learning-disabilities-autism/social-workers>

Social Work in Multi-Disciplinary and Multi-Agency Contexts during Covid-19

<https://www.basw.co.uk/social-work-multi-disciplinary-and-multi-agency-contexts-during-covid-19>

More support needed for people with learning disabilities and autistic people

<https://www.basw.co.uk/media/news/2020/jun/more-support-needed-people-learning-disabilities-and-autistic-people> **NEW 10.06.20**

Mental Health

Supporting patients of all ages who are unwell with coronavirus (COVID-19) in mental health, learning disability, autism, dementia and specialist inpatient facilities

https://www.england.nhs.uk/coronavirus/wp-content/uploads/sites/52/2020/04/C0290_Supporting-patients-who-are-unwell-with-COVID-19-in-MHLDA-settings.pdf?_cldee=c2FsbHkuZ2lsbGllc0BzaWduaXNncm91cC5jb20%3d&recipientid=contact-399c346f3aaee61194120050568779ad-c7c3ab5deaa74912ac24442c4a562ddc&esid=63160c24-3e90-ea11-80e0-005056877cb9

Social Work in Multi-Disciplinary and Multi-Agency Contexts during Covid-19

<https://www.basw.co.uk/social-work-multi-disciplinary-and-multi-agency-contexts-during-covid-19>

BASW Mental Health Group position statement on the impact of COVID-19

<https://www.basw.co.uk/system/files/resources/BASW%20England%20Mental%20Health%20group%20COVID-19%20position%20statement%20-%20April%202020%20v2.pdf>



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BASW Information and support for Approved Mental Health Professionals, AHMP Leads and PSW's on the role of the AMHP during the Covi-19 Pandemic

<https://www.basw.co.uk/information-and-support-approved-mental-health-professionals>

BASW Covid-19 Webinar for AHMP Leads and PSWs

<https://www.basw.co.uk/covid-19-webinar-amhp-leads-and-psws>

Managing acute disturbance in the context of Covid-19

https://napicu.org.uk/wp-content/uploads/2020/04/NAPICU-Guidance_rev3_10_Apr.pdf

Psychological first aid training course for frontline staff and volunteers – PHE

<https://www.futurelearn.com/courses/psychological-first-aid-covid-19> **NEW 15.06.20**

Bereavement and Trauma Line – Hospice UK

Specialist counsellors and support workers are available to support all adult social care staff: Open seven days a week, between 8am and 8pm. You do not need a referral. Call:- **0300 303 4434. NEW 15.06.20**

COVID-19: guidance for commissioners and providers of services for people who use drugs and alcohol

<https://www.gov.uk/government/publications/covid-19-guidance-for-commissioners-and-providers-of-services-for-people-who-use-drugs-or-alcohol>

Alcohol Change UK: Coronavirus information and advice hub

<https://alcoholchange.org.uk/help-and-support/get-help-now/coronavirus-information-and-advice-hub>

DDN leaflet: COVID-19 Advice for people who use drugs

<https://www.trixonline.co.uk/media/1453/covid-19-euronpud-uk.pdf>

End of Life

BASW End of Life social work during Covid-19

<https://www.basw.co.uk/end-life-social-work-during-covid-19>

Social Work in Multi-Disciplinary and Multi-Agency Contexts during Covid-19

<https://www.basw.co.uk/social-work-multi-disciplinary-and-multi-agency-contexts-during-covid-19>



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Cruse Bereavement Care: Coronavirus: dealing with bereavement and grief

https://www.cruse.org.uk/get-help/coronavirus-dealing-bereavement-and-grief?_cldee=c2FsbHkuZ2lsbGllc0BzaWduaXNncm91cC5jb20%3d&recipientid=cont-act-399c346f3aaee61194120050568779ad-c7c3ab5deaa74912ac24442c4a562ddc&esid=63160c24-3e90-ea11-80e0-005056877cb9

No Recourse to Public Funds (NRPF)

NRPF Network: Supporting people with no recourse to public funds during the coronavirus (Covid-19) pandemic

<http://www.nrpfnetwork.org.uk/Documents/coronavirus-factsheet.pdf>

Homelessness

Guidance for hostel or day centres providers of services for people experiencing rough sleeping

<https://www.gov.uk/government/publications/covid-19-guidance-on-services-for-people-experiencing-rough-sleeping/covid-19-guidance-for-hostel-or-day-centre-providers-of-services-for-people-experiencing-rough-sleeping>

COVID-19: hotel accommodation to support key workers and vulnerable people

<https://www.gov.uk/government/publications/covid-19-hotel-accommodation-to-support-key-workers-and-vulnerable-people>

Prisons

Prisons and other prescribed places of detention guidance

<https://www.gov.uk/government/publications/covid-19-prisons-and-other-prescribed-places-of-detention-guidance/covid-19-prisons-and-other-prescribed-places-of-detention-guidance>

14. Court of Protection

Using technology

The biggest impact for adult social care will be the courts use of telephone and video technology during the outbreak.

<https://www.gov.uk/guidance/hmcts-telephone-and-video-hearings-during-coronavirus-outbreak>



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Coronavirus (COVID-19): Office of the Public Guardian response

<https://www.gov.uk/guidance/coronavirus-covid-19-office-of-the-public-guardian-response>

15. Commissioning

ADASS/LGA and CPA shared guidance

<https://www.local.gov.uk/coronavirus-information-councils/social-care-provider-resilience-during-covid-19-guidance-commissioners>

This guidance note is for local authority commissioners. It is designed to summarise pressures on social care providers arising from COVID-19, and to put forward ways in which commissioners can alleviate these pressures.

COVID-19: Information for council adult social care commissioners

<https://www.local.gov.uk/our-support/our-improvement-offer/care-and-health-improvement/commissioning-and-market-shaping/covid-19>

Note: This is only accessible to LGA members-login required.

Guide for Audit and Risk Committees on Financial Reporting and Management during COVID-19

<https://www.nao.org.uk/report/guidance-for-audit-and-risk-committees-on-financial-reporting-and-management-during-covid-19/> **NEW 24.04.20**

Commissioning during COVID-19 and beyond – SCIE

<https://www.scie.org.uk/care-providers/coronavirus-covid-19/commissioning/during-covid> **NEW 18.06.20**

16. Other News/Information

Social Work England

<https://www.socialworkengland.org.uk/news/temporary-registration-of-social-workers/>
<https://www.socialworkengland.org.uk/coronavirus/>

Government WhatsApp Information Service (25.3.20)

<https://www.gov.uk/government/news/government-launches-coronavirus-information-service-on-whatsapp>



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BASW

<https://www.basw.co.uk/coronavirus-covid-19-basw-updates>

BASW Coronavirus (COVID-19) guidance for independent social workers

<https://www.basw.co.uk/membership/independent-members/coronavirus-covid-19-guidance-independents>

COVID-19: understanding the impact on BAME communities

<https://www.gov.uk/government/publications/covid-19-understanding-the-impact-on-bame-communities>



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tri.x Procedures

Our procedure customers can be reassured that at tri.x it is business as usual, with no impact expected on update schedules. Practitioners working from home or that do not have access to your organisations systems can still access the procedures, as long as they have internet access. Remember that the News Area can be a helpful way to share information and updates quickly with procedure users.

If you are not yet a procedures customer and would like to know more about working with tri.x you can find further information or watch a video demonstration [here](#).

Reconstruct Training

Reconstruct training are able to provide all of their extensive training portfolio virtually and continue to welcome new enquiries.

Carter Brown Expert Witnesses

Given that the Courts and Local Authorities remain open, it is business as usual for Carter Brown. We are still accepting new referrals and exploring with customers the best way to undertake assessments, utilising communication tools such as Skype wherever possible.

To find out more see <https://www.carterbrownexperts.co.uk/covid-19-update/>



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